INTERNATIONAL **SIM**
EVERY SIM YOU NEED IN ONE PLACE

INSTRUCTION MANUAL
E-SIM (IDS)

Introduction

Congratulations with your purchase at InternationalSIM!
Please read this manual thoroughly to get the best experience with your eSIM

Requirements

You need a smartphone that is suitable for using an eSIM.
Some compatible smartphones are;

- **Iphone:** iPhone 13 Pro Max, iPhone 13 Pro, iPhone 13 mini, iPhone 13, iPhone 12 Pro Max, iPhone 12 Pro, iPhone 12 mini, iPhone 12, iPhone 11 Pro Max, iPhone 11 Pro, iPhone 11, iPhone XS, iPhone XS Max, iPhone XR, iPhone SE 2 *(2020),* iPad Pro 11" *(1st Gen or later),* iPad Pro 12.9" *(3rd Gen or later),* iPad Air *(3rd Gen or later),* iPad *(7th Gen or later),* iPad mini *(5th Gen or later)*
- **Samsung:** Galaxy Fold, Galaxy Note20, Galaxy Note20 Ultra, Galaxy S22, Galaxy S22+, Galaxy S22 Ultra, Galaxy S21 5G, Galaxy S21+ 5G, Galaxy S21 Ultra 5G, Galaxy S20, Galaxy S20+, Galaxy S20 Ultra, Galaxy Z Flip, Galaxy Z Fold 2, Galaxy Z Fold 3 5G, Galaxy Z Flip 3 5G Fold, Galaxy Z Flip 3 5G
- **Google:** Pixel 6 Pro, Pixel 6, Pixel 5, Pixel 4, Pixel 4a, Pixel 4 XL, Pixel 3, Pixel 3 XL, Pixel 3a, Pixel 3a XL
- **Huawei:** P40, P40 Pro, Mate 40 Pro
- **Motorola:** Motorola Razr, Motorola Razr 5G
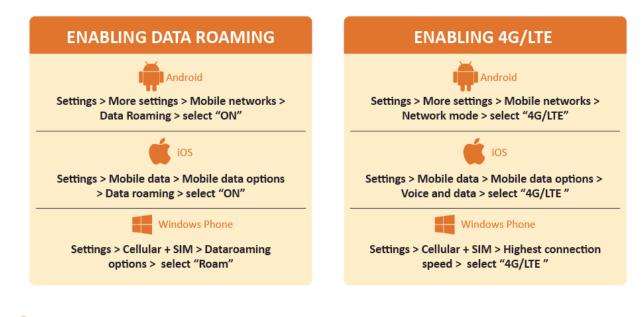- **Sony:** Xperia 10 III Lite
- **Surface:** Duo

Get started

Your eSIM is topped up with the data plan you have purchased. As soon as the eSIM receives a network connection, the data plan will be activated.

❶ Install your eSIM ((see manual Installation eSIM Profile)

❷ Configure APN Settings
- ➢ APN: **mobiledata**
- ➢ Username: (leave empty)
- ➢ Password: (leave empty)

CONFIGURING APN SETTINGS

Android	Settings > More > Mobile networks > Access Point names
iOS	Settings > Mobile data > Mobile data options > Mobile data network
Windows Phone	Settings > Cellular + SIM > SIMN settings → Edit internet APN

❷ Activate data roaming and 4G connection in your settings. No worries, there won't be any extra charges with the data roaming option ON.

ENABLING DATA ROAMING

Android
Settings > More settings > Mobile networks > Data Roaming > select "ON"

iOS
Settings > Mobile data > Mobile data options > Data roaming > select "ON"

Windows Phone
Settings > Cellular + SIM > Dataroaming options > select "Roam"

ENABLING 4G/LTE

Android
Settings > More settings > Mobile networks > Network mode > select "4G/LTE"

iOS
Settings > Mobile data > Mobile data options > Voice and data > select "4G/LTE"

Windows Phone
Settings > Cellular + SIM > Highest connection speed > select "4G/LTE"

❸ You can now start surfing the web!

4G internet

This SIM card supports max 4G internet.
4G speed only available when you are in 4G coverage area.
No rights can be derived from not realizing 4G speed.

Top up

You can top up the eSIM with various data bundles via internationalsim.eu

Tethering (use in a Mifi)

Our eSIM supports Tethering (usable as a Wifi Hotspot).

Validity of the SIM card

As soon as the eSIM connects to the network, your plan will stay active for 30 days. After the expiry date has passed, you can recharge your account within 365 days. In case you do not add any credit to your account within this time, the eSIM will expire and cannot be reused.

Roaming

Your data bundle can be used in the countries as indicated on the product page. If you want to use the eSIM in another country, you can top up the eSIM with another data bundle.

Customer Service

Customer Service can be reached as follows:

📧 support@travel-connectivity.com
☎ +31 (0)85 016 03 17 (Monday to Friday from 10 a.m. to 4 p.m.)