INTERNATIONAL SIM
EVERY SIM YOU NEED IN ONE PLACE

MANUAL
INTERNATIONAL DATA SIM
(IDS)

InternationalSIM
Email: support@travel-connectivity.com • website: www.internationalsim.eu

Introduction

Congratulations with your purchase at InternationalSIM!
Please read this manual thoroughly to get the best experience with your SIM Card.

Get Started

Your SIM Card is topped up with the data plan you have purchased. As soon as the SIM Card receives a network connection, the data plan will be activated.

❶ Insert the SIM Card into the device of your choice

IN YOUR MOBILE WIFI HOTSPOT   or   IN YOUR IPAD OR OTHER TABLETS   or   IN YOUR LAPTOP   or   IN YOUR SMARTPHONE

❷ Configure APN Settings
  ➢ APN: **mobiledata**
  ➢ Username: (leave empty)
  ➢ Password: (leave empty)

CONFIGURING APN SETTINGS	
Android	Settings > More > Mobile networks > Access Point names
iOS	Settings > Mobile data > Mobile data options > Mobile data network
Windows Phone	Settings > Cellular + SIM > SIMN settings → Edit internet APN

❸ Activate data roaming and 4G/LTE connection in your settings

ENABLING DATA ROAMING

Android

Settings > More settings > Mobile networks > Data Roaming > select "ON"

iOS

Settings > Mobile data > Mobile data options > Data roaming > select "ON"

Windows Phone

Settings > Cellular + SIM > Dataroaming options > select "Roam"

ENABLING 4G/LTE

Android

Settings > More settings > Mobile networks > Network mode > select "4G/LTE"

iOS

Settings > Mobile data > Mobile data options > Voice and data > select "4G/LTE"

Windows Phone

Settings > Cellular + SIM > Highest connection speed > select "4G/LTE"

❹ You can now surf the web!

4G Internet

This SIM supports 4G Internet.
4G speed is only available if you have a 4G enabled phone and you are in 4G coverage area.
No rights can be derived from the failure to achieve 4G speeds.

Top up

You can top up the SIM card with various data bundles via www.internationalsim.eu

Tethering (use in a MIFI):

Our SIM card support Tethering (usable as a Wifi Hotspot).

InternationalSIM provides Mifi devices when you want to share you internet connection on multiple devices.

Validity of the SIM card

As soon as the SIM card connects to the network, your plan will stay active for 30 days. After the expiry date has passed, you can recharge your account within 365 days. In case you do not add any credit to your account within this time, the SIM card will expire and cannot be reused.

Roaming

Your data bundle can be used in the countries as indicated on the product page. If you want to use the SIM in another country, you can top up the SIM with another data bundle.

Customer Service

Customer Service can be reached as follows:

- ✉ support@travel-connectivity.com
- ☎ +31 (0)85 016 03 17 (Monday to Friday from 10 a.m. to 4 p.m.)